

COMPANY QUALITY POLICY

The management intends to continue its pursuit of constant improvement. In order to meet the needs of the customer it will always be competitive and continue to build a stimulating environment for its staff.

Below is the mission and the vision that Centro Style addresses:

MISSION: The philosophy that has always guided the company is summarized in the “around people” tagline. In fact, from the conception of a product or service to customer assistance, we are thinking about and addressing the specific needs of our customers.

VISION: To be a 360° point of reference for the optical centre, offering dedicated products and services consistent with company values Centro Style operates within a quality management system compliant with what is described in the UNI EN ISO 9001: 2015 standard with full awareness of the entire workforce, promoted through the active dissemination of the policy itself.

The management system, continuously updated on the basis of the evolution of the company organization, will make it possible to promptly detect, and act accordingly, areas for improvement linked to the individual areas of application of the organization, as well as to comply with the mandatory requirements.

Each manager is called to contribute, together with the Management, in the determination of quality objectives measurable by means of appropriate indicators, share them with the operating staff so that they can be consciously pursued in the context of daily activities.

Centrostyle is an organization in constant movement, always seeking innovation and new solutions, suitable for the purpose and context, to support the strategic guidelines identified.

Satisfaction of the expectations of customers and interested parties, providing products and services of quality, both safe and effective, compliant according to the mandatory regulations.

- **Efficiency and transparency of the processes**, established in compliance with the quality management system, which thanks to the collaboration of the entire staff guarantees their effectiveness;
- **Value for all** in the continuous improvement process;
- **Effective, clear and timely communication** to confirm the reputational success and guarantee of the company image consolidated over time.

Centro Style guarantees, through continuous updating, compliance with regulatory changes of the exporting countries and the consequent supply of products.

The Management undertakes to review what is established herein to ascertain its continued suitability, whenever necessary and on the occasion of the 2023 management review.

